

JOB TITLE:

Warehouse Operative

DEPARTMENT

Warehouse

Warehouse Testimonials

Q: WHAT DOES YOUR TYPICAL DAY AT WORK LOOK LIKE?

A typical workday for me at Gear4music consists mainly of either picking customer orders, packing customer orders, receiving and booking stock into the warehouse and helping with the stock transfers between our different hubs across Europe. I have found that this can be very demanding at times depending how busy we are with orders at different times of the year. Especially at Christmas time (which was when I started in a temporary capacity at the end of 2021 before being offered a full-time contract earlier this year after working hard). The benefit of this is that I feel physically very fit and can set a good pace for myself when I am on shift.

The packaging role is very important as it is imperative that each item must reach the end user in perfect condition but also needs to be packed as quickly and efficiently as possible while trying to use as little packaging materials as we can for each order. When I started, I tried to turn this part of the job into a game and tried to beat myself each day and soon found that I was packing well over the minimum required number of parcels quite easily.

When I started picking order items, I was on foot walking around the warehouse. I started picking the smaller items such as packets of strings for the various instruments we keep in stock and other smaller items. After a few weeks I was put forward to train on one of the low-level picking machines which made this task much easier and to be honest more fun.

We have recently upgraded the low-level picking machines, so I am lucky to now be riding around the warehouse on a brand-new machine which runs extremely smoothly and is a step up from the ones we were using previously. This also enabled me to be able to pick the larger items such as Pianos and guitars as well as the smaller items much more easily. I will be training on the high-level picking machines soon which will enable me to do even more within this part of the role.



Receiving and booking in the stock is something I have started to do more recently. New stock is arriving pretty much every day of the week and must be dealt with as it comes in and put away on the shelves. Each box is opened one by one and checked off against paperwork to make sure it is correct before being booked into stock on the computer system and any wrong or missing items or any other issues are reported and sorted out before being booked in.

The interhub transfer system basically moves stock between our different European hubs as required for orders. Packaged items come in wrapped on large pallets and are then split down and relabelled for delivery from here to their end user.

Personally, I find the job easy most of the time and the time passes quickly if you can keep your head down and work hard. If I have an issue with anything I can go and see the managers who are very approachable.

Q: WHAT IS YOUR FAVOURITE PART OF YOUR JOB ROLE?

I have always been into music. I play the guitar a little and I spent my late teens and early twenties Djing around clubs in the UK and making electronic music. So for me personally, I am interested in seeing the products we sell and I am interested in what other people are ordering to make their own music at home.

One of the other benefits of working here is the amazing staff discount on everything we sell. I have purchased a few items up to now and to be honest I was gobsmacked by the savings I was entitled to by working here. Definitely worth thinking about if you are in a band, thinking about starting to play an instrument or just if you are passionate about your hobby.



Q: WHAT DO YOU ENJOY THE MOST ABOUT WORKING AT GEAR4MUSIC?

There is always music blasting out on the radio in the warehouse. We all take turns to put something on throughout the week and you can generally hear people singing as you drive around and see them having a little dance as they're doing the packing etc. That's what its all about for me when we are here working. I work on the red shift and we have a good mix of people from different backgrounds and even different areas of the world. All of them love listening to the music we have on through the day which I think is really nice.

The other thing for me is not doing the same shifts all the time. At the moment there is a morning shift and an evening shift. This means that one week I can have my mornings to myself at home or maybe go into town or whatever and then on the alternate week have a nice long afternoon/evening to relax of do whatever I feel like. I never had this at any previous jobs, so I feel like I'm getting a better work/life balance which is much better for me.

